Hello-

 Thank you for taking an interest in our Kennel. We look forward to meeting you and your four-legged family member(s). Here at Rocky Canyon Kennels we provide personalized boarding while providing structure and routine. We find that the dogs thrive on a schedule and familiarity. We have attached our New Client Information sheet. If you could take the time to fill this out, it will help us get to know your dog better. Here is some information that might help:

What to bring for boarding:

**REQUIRED:**

Proof Of Vaccinations- YOU WILL NOT BE ABLE TO BOARD WITHOUT THIS!

Must have Rabies, Distemper/Parvo, and Bordatella (no exceptions)

 If you give the vaccines yourself please bring in receipt. We enter the receipt date.

 Rabies can only be given by a vet or clinic.

 Our fax number is 805-243-0442. You may fax or email vaccines.

Food- We want your dog to stay on their current diet. We do keep a limited amount of food on hand and you will be charged $1 per meal if we provide food.

***++++We are asking that clients bring a metal food bowl and bedding, either a bed or blanket.  This is in response to the current water crisis in San Luis Obispo County.  We will send linens and bowl home with clients unlaundered and not cleaned (unless absolutely necessary).  If you do not have a metal bowl we have purchased several at very nominal fee that we will give you to bring for boarding.***

**Recommended 0r Optional-**

 **Toys:**

Please make sure toys a safe from choking. We don't allow bones, only the nylabone etc. We love to see personal items…..anything that smells like home is recommended and encouraged!

Please no dog crates. Our runs are 8ft x 12ft. We like to give the dogs the space indoors as well as outdoors. We do have crates we can use at your request.

**Hours:**

7:30am-10:30am- Morning Drop off and Pickup

4:00pm-6:00pm- Evening Drop off and Pickup

Please respect our hours. Arriving early or late will result in an extra fee of $10.00. We arrive early to let the dogs out to go potty and stay later to settle the dogs. If you arrive before or after closing it is very disturbing for the dog’s schedule especially when we are busy or during holidays.

**Prices at Both locations as of June 1st:**

We charge $25 a DAY for 1 dog and $38.00 a DAY for 2 dogs that can stay together.

We charge by the DAY not by the night.

Examples: Friday morning drop off with a Sunday evening pickup is considered 3 full days.

 Thursday evening drop off with a Monday morning pickup is considered 3.5 days

**Payment required at the time of pickup. No Exceptions If you aren’t going to pickup please pre-pay. There will be an additional fee of $25.00 for nonpayment at pickup.**

**Socialization:**

We Do Not socialize new guests! We only socialize dogs that we know their temperament. The first time that you board we will assess and socialize when we are comfortable. Not all dogs are social or have to be socialized. We have private yards that can be requested. We prefer to keep dogs that come from the same family together in private play yards also. A family of three is considered a pack and will always be kept together in a private play yard! Our goal is to provide a fun, SAFE environment for your dog(s). When we socialize safety is first. We have small groups of dogs in large play yards that are broken up by size and temperament. Our first priority is to have you pick up your dog (s) safe! We are responsible for ALL the dog’s safety. Mary Kay Mills, owner, will decide what guests will socialize and who will not. Safety is always first.

Please call Mary Kay at 466-7877 to discuss any questions that you may have.

**Dropoff and Pickup:**

Please bring your dog(s) on leash to the green double gates at the front of the kennel. We are inside the facility working with the dogs and will assist as soon as we can. Please remember to respect our hours. We often have 50 guests and need the time before we open and close to tend to them. **Please do not open the front gate. We only allow employees inside the kennel except for scheduled tours. Please call us at 466-7877 or text 423-7606 if you will not be dropping off or picking up at your scheduled time.**

**Typical day at Rocky Canyon Kennels:**

We arrive at 7:00-7:15am to let the dogs out. Depending on the weather and the dog, at this time the dogs that are social are broken up into safe play yards. We rotate the dogs that are not social.

We open at 7:30am. Daycare dogs and boarding dogs are dropped off or picked up from 7:30am-10:30am. If you are boarding we ask that you arrive by 10am so we can get your dog settled in.

In the morning we clean all the inside runs and squeegee so they are not wet. We provide clean linens at this time if they are needed.

We start feeding at 10-1030am and begin to bring the dogs inside. We feed after play to eliminate bloating (stomach flipping)

We clean the outside play yards and provide fresh water for the next shift.

Dogs are in their private runs inside the facility that is fully enclosed with climate control.

We leave between 1030am-1130am depending on the day. The dogs are inside the facility with each other. Every dog is strategically placed inside the kennel based on temperament, size and age. At this time they get the much needed rest after play time. We are not inside the kennel, however someone is on the property.

We arrive at 3:30pm to let the dogs out to play.

We open at 4pm-Daycare dogs and boarding dogs are dropped off or picked up from 4pm-6pm. If you are boarding we ask that you arrive by 5:30pm so we can get your dog settled in.

We rotate the dogs that aren’t social.

We begin to bring the dogs in and feed between 5pm-5:30pm

We close at 6pm. We clean all the yards and provide clean water for the next shift.

Thank you,

Rocky Canyon Kennels

ROCKY CANYON KENNELS New Client Info

Customer\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Dog(s)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Neutered Spayed Unneutered Unspayed

Breed\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Color\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact Info

Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Cell\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Emergency Contact\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Vet\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Is your dog social with other dogs? Yes No

Is your dog social with people? Yes No

Can your dog jump a 5 ft fence? Yes No

Has your dog ever bitten another dog? Yes No

Does your dog have any health problems? Yes No

IF so please explain:

Please list any medication:

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Diet:

Food\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Frequency:

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ROCKY CANYON KENNELS New Client Info

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Dog(s)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Neutered Spayed Unneutered Unspayed

Breed\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Color\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact Info

Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Cell\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Emergency Contact\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Vet\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Is your dog social with other dogs? Yes No

Is your dog social with people? Yes No

Can your dog jump a 5 ft fence? Yes No

Has your dog ever bitten another dog? Yes No

Does your dog have any health problems? Yes No

IF so please explain:

Please list any medication:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Diet:

Food\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Frequency:

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